Fair Use Policy

For the use of DSL services, a Fair Use Policy applies. For residential users (Comfort and Advanced packages), SETAR reserves the right to limit the use in the event the usage of a specific account supersedes three times (3X) the average usage of all DSL users.

When recurring excessive usage occurs, SETAR reserves the right to close the account. For business users (Business or Corporate packages), SETAR reserves the right to limit the use in the event the usage of a specific account supersedes six times (6X) the average usage of all DSL users. When recurring excessive usage occurs, SETAR reserves the right to close the account. SETAR has special Internet services for businesses requiring high bandwidth, guaranteed Quality of Service (QOS), or constant high throughput.

These services are called NETDSL and Metro Ethernet. These unlimited packages are engineered to have higher QOS and no FUP applies to them. We continuously strive to provide the best Internet service in Aruba, and we are proud to serve you.

