

Authorization

Date: ____ / ____ / ____

Number of requests: ____

Information regarding the subscriber

Name and last name: _____

Date of birth: _____

Address: _____

Contact number: _____

ID number: _____

Information regarding the authorized person

Name and last name: _____

Date of birth: _____

Address: _____

Contact number: _____

ID number: _____

What is the relationship between the subscriber and the authorized person? (For example: father, son or employee)?

By means of this letter, the subscriber consents to let the authorized person represent him/her for once in arranging the following:

Account

- Submit a change of name
- Submit a change of address
 - Old address: _____
 - New address: _____
- Merge accounts, account numbers:
 - Number of account 1: _____
 - Number of account 2: _____
 - Number of account 3: _____
- Request a copy of the last bill, account number: _____

MiSETAR

- Request a code, account number: _____
- Merge accounts, account number: _____

Mobile

- Request a new mobile subscription
- Renew/extend current mobile subscription (current package)
- Modify mobile package, mobile number: _____
 - Upgrade mobile package
 - Downgrade mobile package
- Cancel mobile subscription, number: _____
- Reactivate mobile subscription
- Change mobile SIM card
- Change mobile number
- Request data add-on
- Request postpaid/prepaid PUK-code
- Block calling option
- Block roaming option
- Modify billing address
- Request a mobile usage specification, number: _____

Fixed Phone

- Request a new fixed line subscription
- Modify fixed line package, number: _____
 - Upgrade fixed line package
 - Downgrade fixed line package
- Cancel fixed line subscription, number: _____
- Temporarily stop the fixed line subscription, number: _____
- Reactivate fixed line subscription, number: _____
- Inform about a relocation
- Block calling option, number: _____
- Request a fixed line usage specification, number: _____

Internet

- Request a new internet subscription
- Renew/extend the internet subscription (current package)
- Modify internet package
 - Upgrade internet package
 - Downgrade internet package
- Cancel internet subscription
- Temporarily stop the internet subscription
- Reactivate internet subscription
- Inform about a relocation

Television

- Request a new television subscription
- Modify television package
 - Upgrade television package
 - Downgrade television package
- Cancel television subscription
- Reactivate television subscription
- Inform about a relocation
- Hand in a box
- Change box

Signature:

The subscriber

The authorized person

Attention:

Requirements for customers: A valid identification document (ID, driving license or passport) and if applicable a valid work/residence permit of both the subscriber and the authorized person

Additional requirements for business customers: An extract from the Chamber of Commerce, not older than 6 months